



PROSPECTIVE MEMBER TOUR GUIDELINE

Guideline

In accordance with our guiding principle, "We Have a Responsibility to be Full", the following guideline is being put in place for Tours of prospective Members and Influencers to adhere to the CDC, local, state and federal authorities' guidelines pertaining to COVID-19.

We firmly believe people are safer and better off living in our communities than they are on their own. The following Guidelines are put into place to best protect and keep our Members, Team Members, their Families and our Prospective Members as safe as possible.

Process in order to Tour Prospective Member(s) and/or Influencer(s)

- 1) We've identified a Prospective member that is interested in potentially moving into our community.
- 2) Once identified & qualified, we will then schedule a tour.
- 3) The following must be followed:
 - i. Only the Prospective member(s) and up to 2 influencer(s) are allowed to tour. No more than 4 people, prospective member(s) and/or influencer(s), are allowed without getting prior approval from the Executive Director or Regional.
 - ii. If they have tested positive, they are not allowed to come tour until 14 days have passed since the positive test. If they have received a negative test since the positive test, then they can come without the waiting period.
 - iii. If they have been in contact with anyone that has tested positive, they are not allowed to come tour until 14 days have passed since contact.
 - iv. If they are feeling sick or displaying any symptoms of sickness, they are not allowed to come tour until 14 days have passed since displaying symptoms.
 - v. They will be pre-screened prior to entry at our community.
 - vi. They will be required to wear a mask while in all common areas at the community.
 - i. They are not required to wear a mask in the following areas:
 1. Discovery Room
 2. Lifestyle Advisor(s), Executive Directors or Care Services Administrators Office
 3. Model homes or Any available homes
 4. Any dining venues, while eating
 - vii. They will follow proper social distancing guidelines.