



## NON-ESSENTIAL VISITATION GUIDELINES (Revised 4/19/2020)

### Family Visitation

Our entire team are continuously assessing our response and best practices as new information emerges. Presently, non-essential physical visitations are on hold indefinitely.

#### Virtual Visitations

We are assisting with and/or hosting personal virtual visitations (i.e. video conferences). Please contact us for options

#### Care Packages

A designated receiving table is set up at the entrance of the community designated for delivery of packages.

Packages are to be placed on the receiving table to be sanitized by our Team Members.

Team Members will then deliver items to members.

### Caregiver Visitation

Our entire team are continuously assessing our response and best practices as new information emerges. All caregivers and internal team members have received communication regarding COVID-19, safety protocols, travel reporting requirements, and CDC guidance – including proper handwashing techniques, respiratory etiquette, and warning signs of the illness.

Precautions we are taking (based on the information available at this time):

- We have provided COVID-19 specific training/courses to all employees.
- We have issued guidance to our employees regarding appropriate infection-control protocols, including effective cleaning and disinfecting of surfaces and hands as well as other best practices:
  - We are screening all caregivers for temperature and recording readings prior to every shift.



- We are screening caregivers for respiratory condition (shortness of breath) prior to every shift.
- We are screening caregivers for new or change in cough and/or sore throat prior to every shift.
- We are screening caregivers on wash handing protocols (minimum of every hour)
- We are not placing any caregiver who report symptoms of illness
- We have required any caregiver who has traveled to a location on the CDC advisory list in the past two months to self-isolate for a minimum of 14 days or until cleared by a medical provider
- We are not placing any caregiver who has been exposed to a facility where COVID-19 is being treated for a minimum of 14 days or until cleared by a medical provider
- We are continuously communicating with our employees regarding reporting of potential outbreaks in communities, facilities or individuals
- All caregivers and internal team members have received communication regarding COVID-19, safety protocols, travel reporting requirements, and CDC advisory – including proper handwashing techniques, respiratory etiquette, and warning signs of illness
- We have issued guidance to our employees regarding appropriate infection-control protocols, including effective cleaning and disinfecting of surfaces, hands and other best practices

We continue to communicate with and update our employees regarding reporting of potential outbreaks in communities, facilities or individuals